



RETURNS AND EXCHANGES

At MyHappyWines, we take great pride in the quality of our products and we are 100% committed to offering you a great customer experience. If you're not happy with your item (s) then please fill out the form below.

1. Fill out customer information

NAME (used for purchase):

EMAIL:

ORDER NO.#:

2. Fill out the details about the item (s) you are returning and the reason for the return.

ITEM NAME	QUANTITY	REASON FOR RETURN

3. Mail it back to the following address using a shipper of your choice (but keep the package safe):

C. Aust

Deroysstraße 19

80335 Munich

Germany

Please remember that:

- products must be returned to us in their original, unopened and in resaleable condition;
- we can only offer a refund once your item has been received by us. The refund will be issued using the same payment method used when placing the order within 14 days of receipt of goods;
- all sale items are final; we cannot refund or exchange any items placed during a sale.
- Questions? Email hello@myhappywines.com